

TsubameSanjo Regional Products Store
Use of Service Agreement

When using a bicycle, please obey “the rules for safe bicycle usage”

1. In principle, bicycles must be used on the road, not on the sidewalk.
2. Ride on the left-hand side on the road.(Riding on the right-hand side of the road is prohibited)
3. Give way to pedestrians when riding on the sidewalk by riding slowly on the side closest to the road.
4. Obey safety rules
 - Do not ride while under the influence of alcohol.
 - Only one rider per bicycle.
 - Do not ride in parallel.
 - Use a light at night.
 - Obey traffic signals. Stop at traffic signals and look both ways.
5. Do not lend the bicycle to anyone but you
6. Do not ride or park the bicycle in places not to do.
7. Do not ride when there is something wrong with the bicycle.
8. Do not remodel the bicycle.
9. Lock the bicycle before you leave
10. Prohibit any action contrary to public order and morals.

1. FEE

¥500 per a day (including domestic travel insurance fee)

2. BUSINESS HOUR

- 1) We are open from 9:30 am to 5:00 pm
- 2) The winter term is out of service.

*We may without prior notice amend the said duration due to weather or other reason that may affect operation.

3. Reservation and cancellation of reservation

1. Reservation

You can book a bicycle in advance by telephone or email.

2. Cancellation

You can cancel your reservation until the date you would have used. The reservation will be automatically cancelled if you don't come to rent a bicycle at the tourist information.

4. PROCEDURES FOR BICYCLE ACCIDENTS, etc.

An Accident

If an accident involving the bicycle occurs during the rental period of a bicycle, you will take appropriate measures under the law and will deal with the matter as follows, irrespective of the scale of the said accident:

- 1) Immediately stop riding the bicycle.

- 2) Call the police office (110) and us as soon as possible regarding details of the accident.

In addition to procedures stated in the preceding paragraph, you will make every effort to settle and resolve any accident at your own responsibility and expense.

Procedures for Accident and Theft, etc.

1. When you discover a fault or a malfunction in the bicycle during the rental period, you will immediately cease the use of the bicycle and will contact us and follow the instructions.
2. When you discover that the bicycle has been stolen during the rental period, you will immediately contact both the police and us regarding the circumstances of the theft and will follow instructions. You will also pay an amount specified by us as the amount of the personal liability for the theft of the bicycle.
3. If the bicycle including fixtures is damaged, lost, or stolen in part or in whole due to a reason attributable to you, you will be responsible for any and all expenses required to restore the bicycle to its original state including the repair or repurchase thereof.
4. When you lose a key of the bicycle, you have to pay 1,000 yen to exchange it to new one.
5. Irrespective of the said paragraphs, you will also pay us an amount of the compensation in case of damage.

5. CASUALTY INSURANCE

Insurance compensation contents are as follows

- 1) death and disability : a maximum of 2 million yen
- 2) inpatient : a maximum of 3,000 yen per day
- 3) outpatient : a maximum of 2,000 yen per day
- 4) compensation : a maximum of 30 million yen

6. PROHIBITED ACTIVITIES

You will not engage in any of the following activities while you are renting a bicycle.

- 1) Allow another person other than you to use the bicycle.
- 2) Engage in dangerous behavior such as reckless driving or driving under the influence of alcohol.
- 3) Use the bicycle without observing traffic rules
- 4) Use the bicycle in public parks, etc. where riding is forbidden, in hazardous places or where riding is inappropriate
- 5) Engage in activities that may obstruct the passage of pedestrians
- 6) Enhance or modify the structure or fittings of the bicycle
- 7) Park in an area except the parking of bicycles, etc. is prohibited under local regulations, park on private property without permission, or park in a place that may obstruct passage
- 8) Persist in riding the bicycle when it breaks down in the course of riding
- 9) Use the bicycle for various tests, competitions, or hauling or pushing objects
- 10) Engage in any other activity that violates the law or regulations or public order

If you violate the rules, we can make you stop using the bicycle immediately.